

2011 Annual PQI Report

The Goals for 2011 were as follows:

1. Ensure that session notes are written to support medical necessity. On a quarterly basis, 10 charts were reviewed from each site for a total of 40 charts. Session notes were reviewed and rated to measure compliance with medical necessity criteria. Compliance goal was 80%

Summary of Findings: In All Sites, Compliance scores ranged in the first quarter from 66% - 90%; second quarter from 81% - 93%; third quarter from 85% - 90% and in the fourth quarter from 85% - 91%. Once areas of weakness were identified, trainings, supervision and memos served to communicate and implement improvements in all sites and the 80% compliance benchmark was achieved.

2. As an agency we are in the beginning stages of preparing for a transition to electronic medical records (EMR). The EMR task force and Senior Management as well as Identified Billing Personnel explored and identified steps toward implementation.

Summary: During the course of 2011, EMR task force met on numerous occasions to attend presentations from area vendors, identify strengths and weaknesses and pros/cons of current EMR vendors. Began and implemented "DrFirst" e-prescribing in each clinic site and are now in the final phases of choosing a vendor and moving towards "rolling out" a training program for an all-inclusive EMR software.

3. To ensure that our Standardized Assessment Tool (BPRS and CANS) is incorporated into the treatment plan. We developed goals, objectives and interventions designed to trigger clinicians to reference CANS and BPRS scores on the Treatment Plan.

Summary: Our Treatment Plan was modified to include a "reminder" designed to remind clinicians to reference CANS and BPRS scores on the Treatment Plan. Future goals will focus on compliance with this integration.