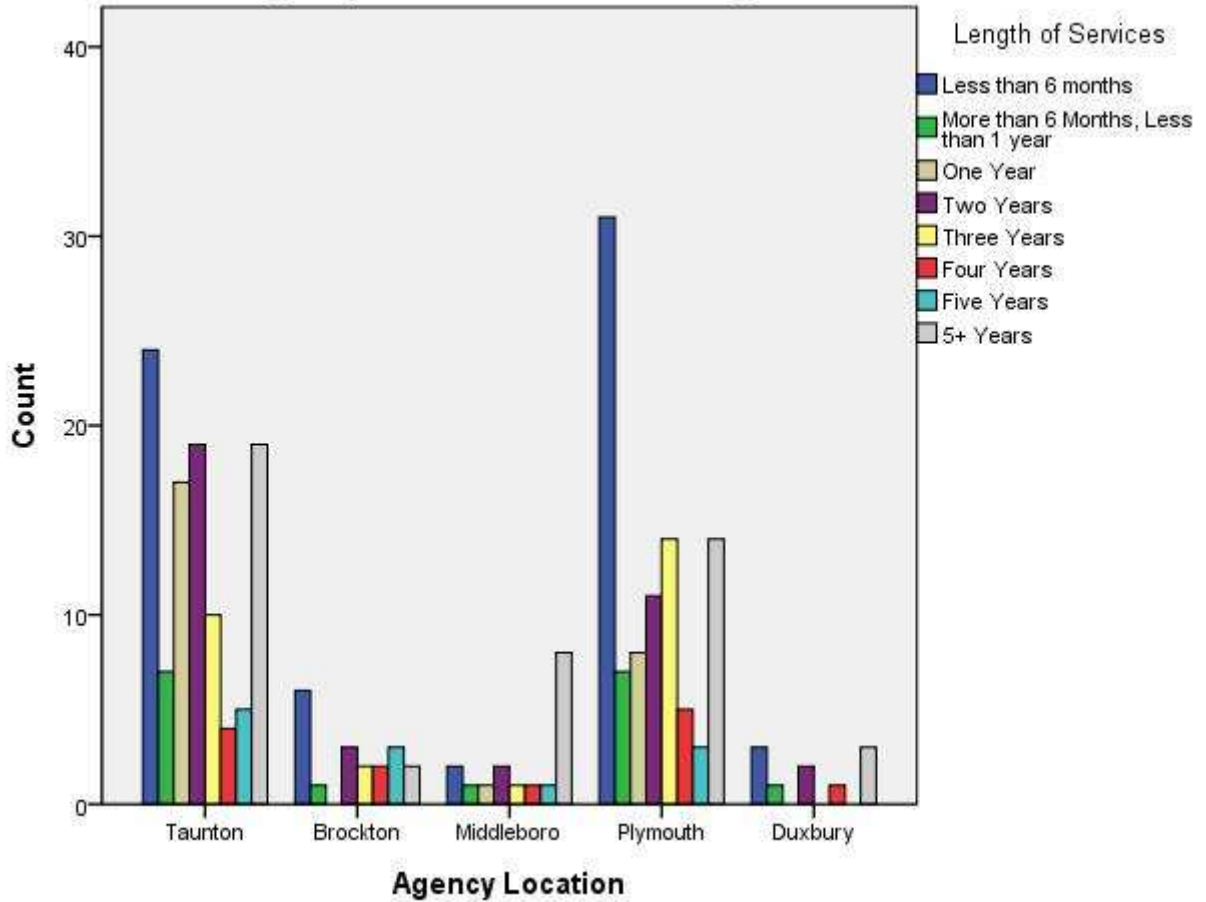


AGENCY-SPECIFIC DATA

Agency Location and Client Length of Services

Count	Agency Location	Length of Services								Total
		Less than 6 months	More than 6 Months, Less than 1 year	One Year	Two Years	Three Years	Four Years	Five Years	5+ Years	
	Taunton	24	7	17	19	10	4	5	19	105
	Brockton	6	1	0	3	2	2	3	2	19
	Middleboro	2	1	1	2	1	1	1	8	17
	Plymouth	31	7	8	11	14	5	3	14	93
	Duxbury	3	1	0	2	0	1	0	3	10
	Total	66	17	26	37	27	13	12	46	244

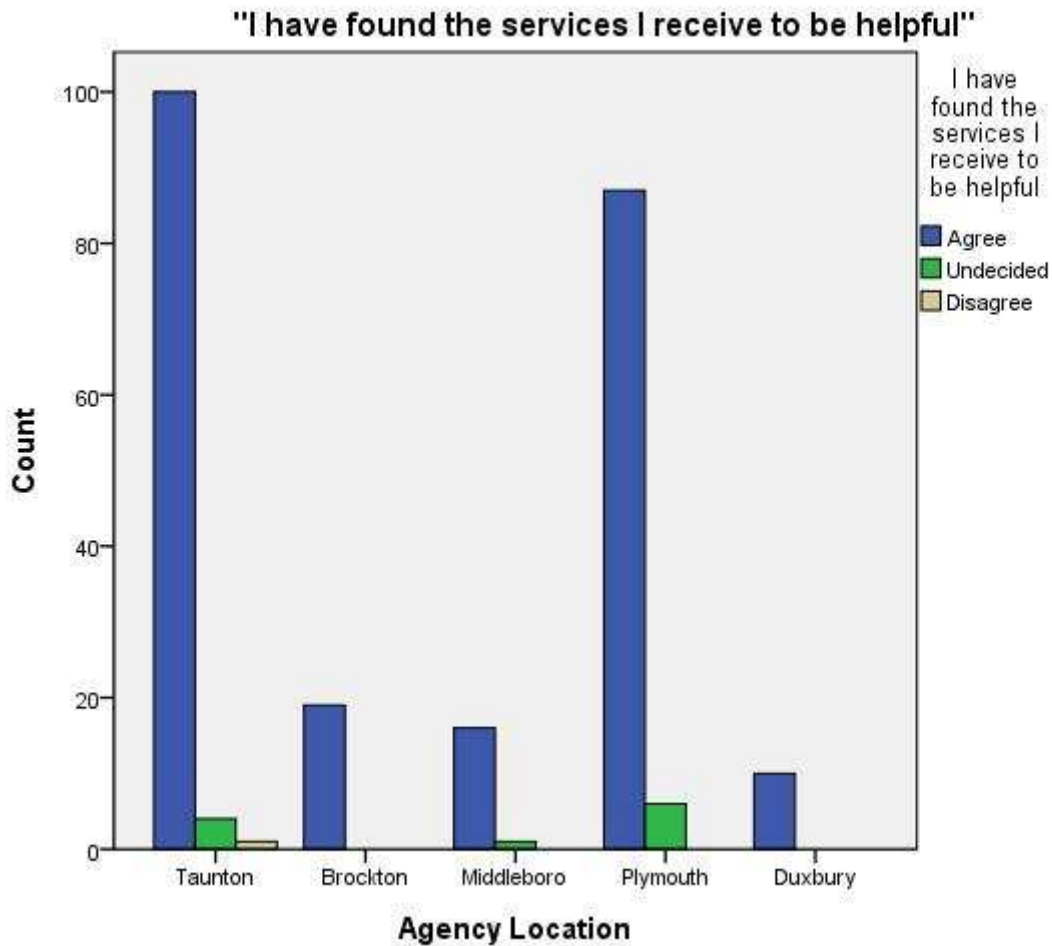
Agency Location and Client Length of Services



Agency Location and "I have found the services I receive to be helpful"

Count

		I have found the services I receive to be helpful			Total
		Agree	Undecided	Disagree	
Agency Location	Taunton	100	4	1	105
	Brockton	19	0	0	19
	Middleboro	16	1	0	17
	Plymouth	87	6	0	93
	Duxbury	10	0	0	10
Total		232	11	1	244

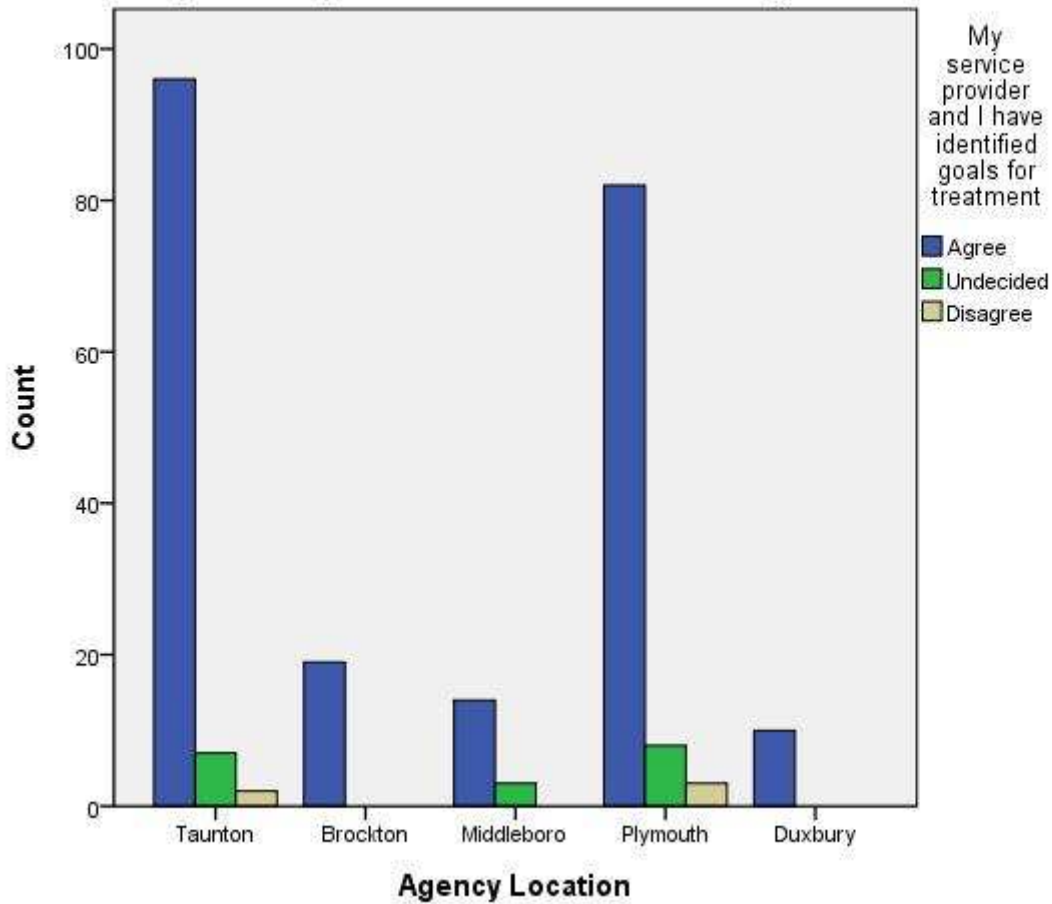


Agency Location and "My service provider and I have identified goals for treatment"

Count

		My service provider and I have identified goals for treatment			Total
		Agree	Undecided	Disagree	
Agency Location	Taunton	96	7	2	105
	Brockton	19	0	0	19
	Middleboro	14	3	0	17
	Plymouth	82	8	3	93
	Duxbury	10	0	0	10
Total		221	18	5	244

"My service provider and I have identified goals for treatment"

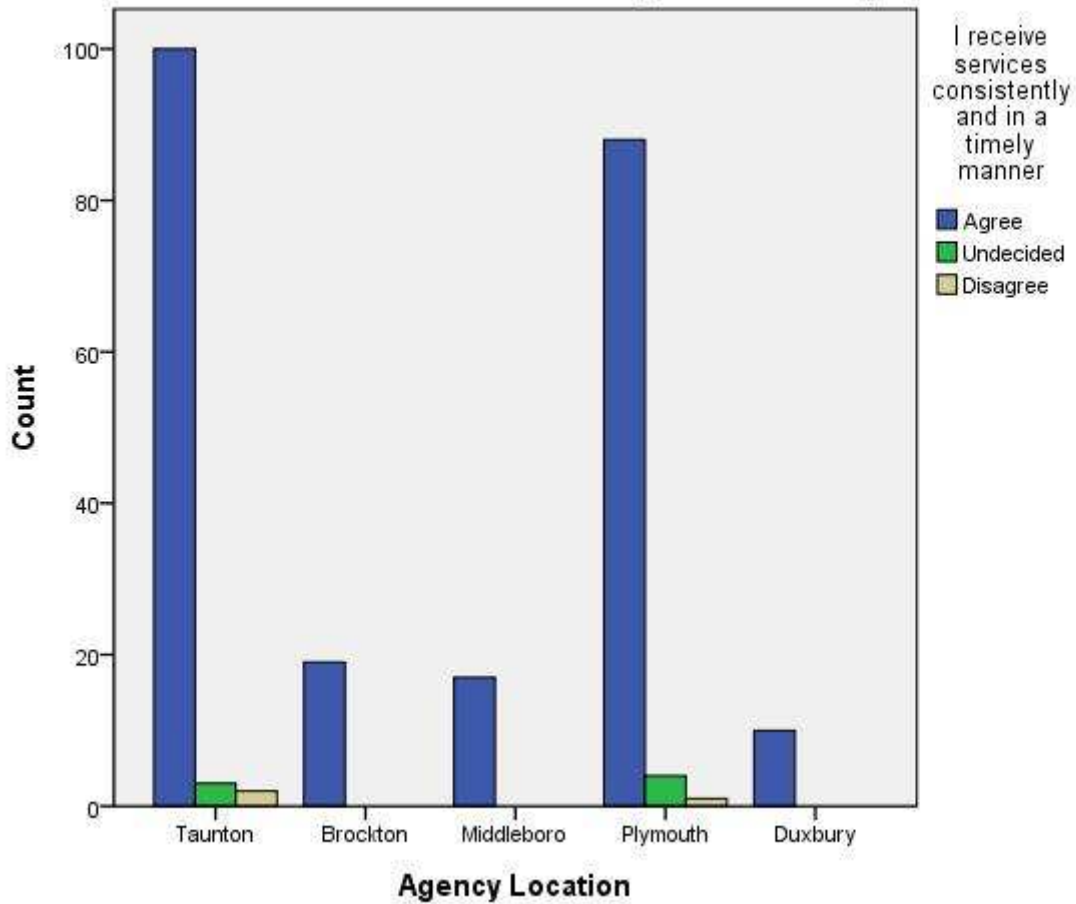


Agency Location and "I receive services consistently and in a timely manner"

Count

		I receive services consistently and in a timely manner			
		Agree	Undecided	Disagree	Total
Agency Location	Taunton	100	3	2	105
	Brockton	19	0	0	19
	Middleboro	17	0	0	17
	Plymouth	88	4	1	93
	Duxbury	10	0	0	10
Total		234	7	3	244

"I receive services consistently and in a timely manner"

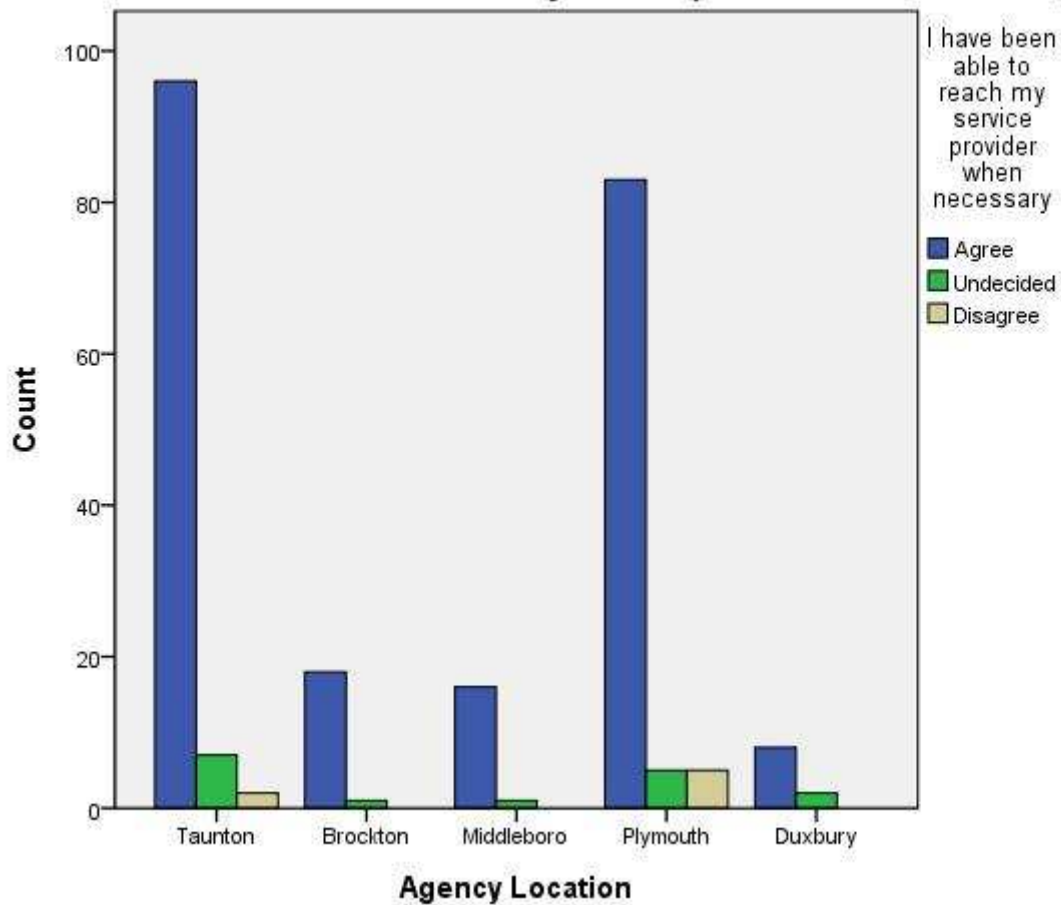


Agency Location and "I have been able to reach my service provider when necessary"

Count

		I have been able to reach my service provider when necessary			
		Agree	Undecided	Disagree	Total
Agency Location	Taunton	96	7	2	105
	Brockton	18	1	0	19
	Middleboro	16	1	0	17
	Plymouth	83	5	5	93
	Duxbury	8	2	0	10
Total		221	16	7	244

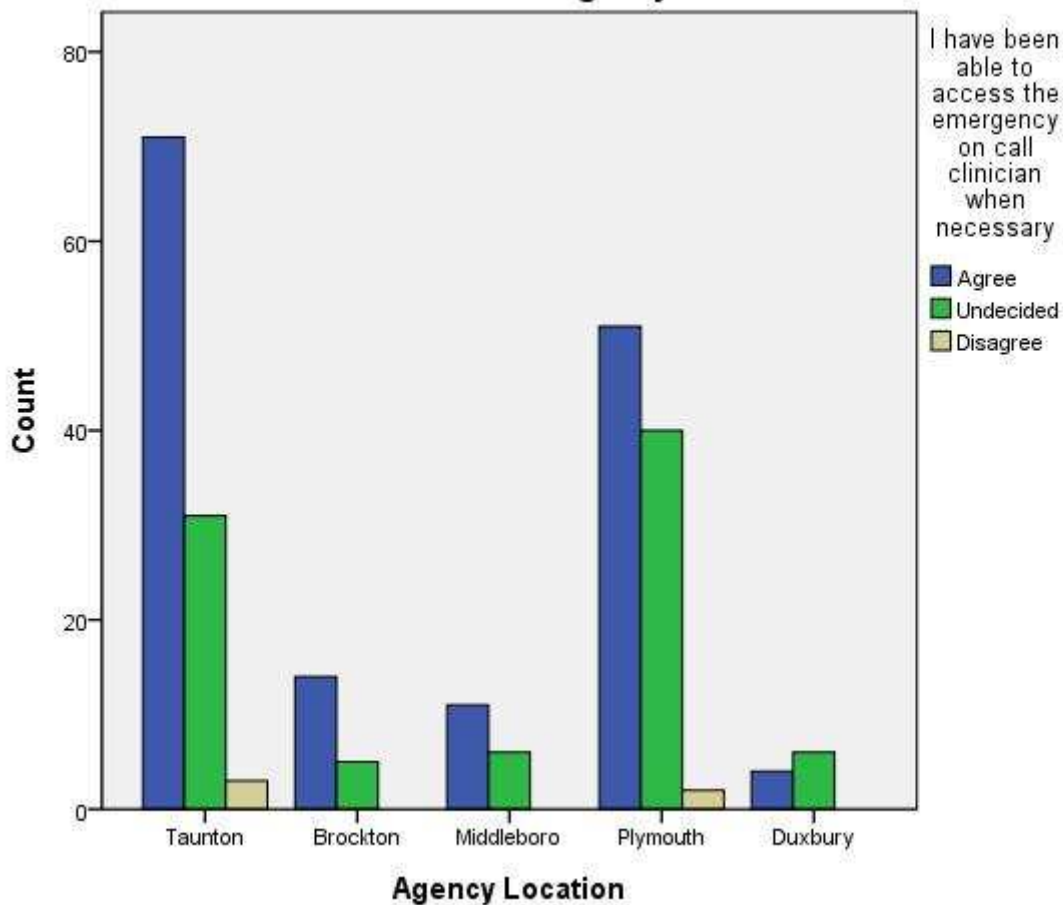
"I have been able to reach my service provider when necessary"



Agency Location and "I have been able to access the emergency on call clinician when necessary"

Count		I have been able to access the emergency on call clinician when necessary			Total
		Agree	Undecided	Disagree	
Agency Location	Taunton	71	31	3	105
	Brockton	14	5	0	19
	Middleboro	11	6	0	17
	Plymouth	51	40	2	93
	Duxbury	4	6	0	10
Total		151	88	5	244

"I have been able to access the emergency on call clinician when necessary"

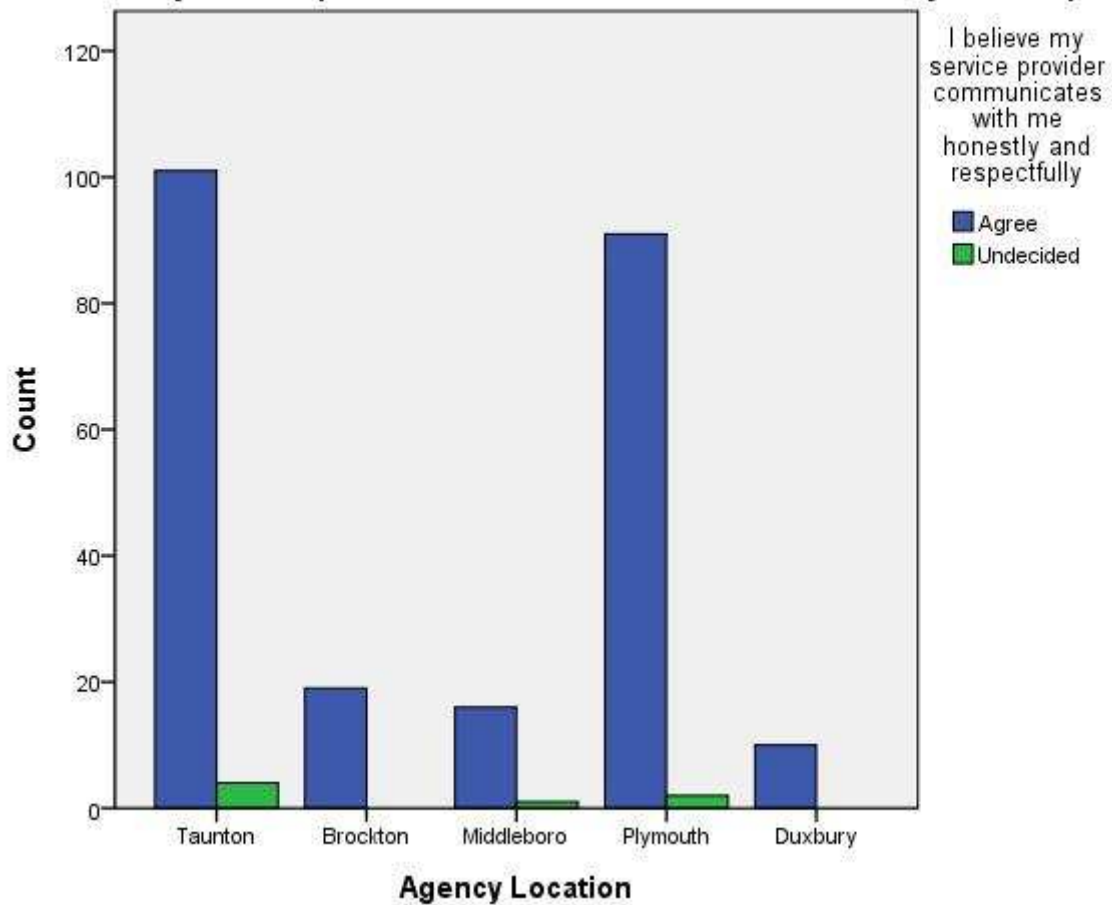


Agency Location and "I believe my service provider communicates with me honestly and respectfully"

Count

		I believe my service provider communicates with me honestly and respectfully		
		Agree	Undecided	Total
Agency Location	Taunton	101	4	105
	Brockton	19	0	19
	Middleboro	16	1	17
	Plymouth	91	2	93
	Duxbury	10	0	10
Total		237	7	244

"I believe my service provider communicates with me honestly and respectfully"

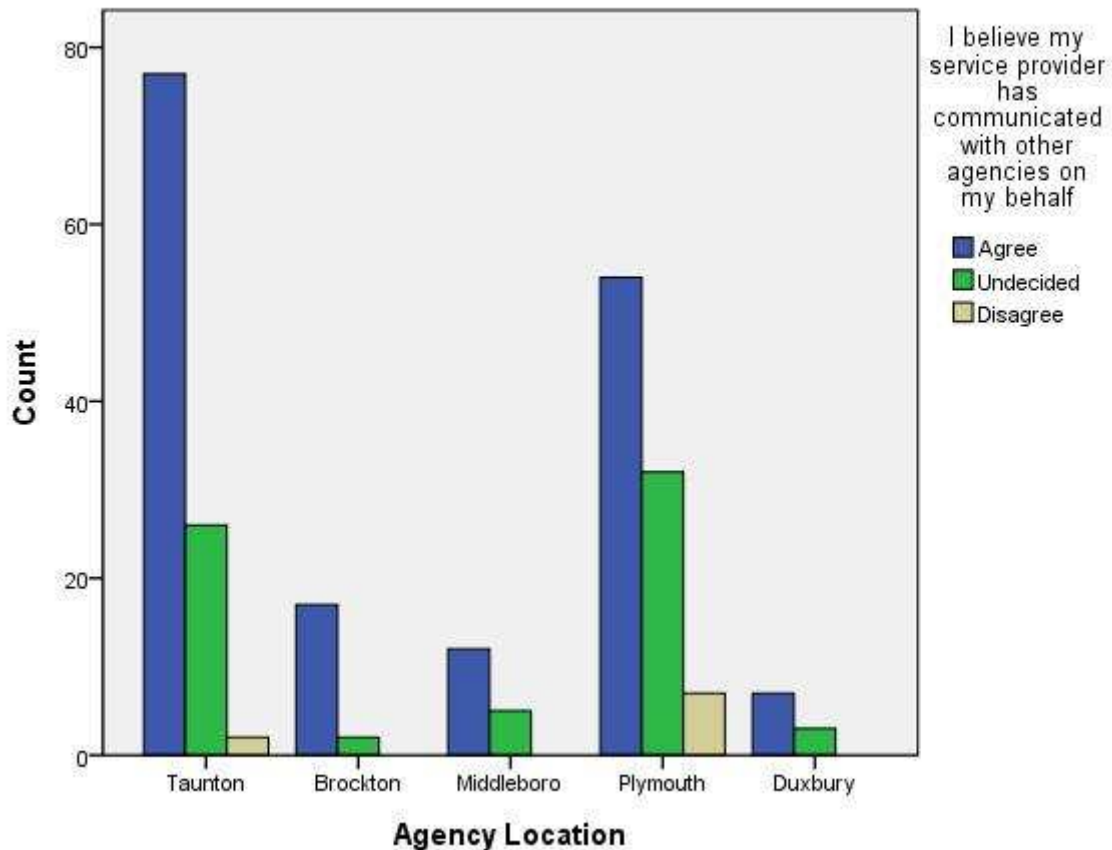


Agency Location and "I believe my service provider has communicated with other agencies on my behalf"

Count

		I believe my service provider has communicated with other agencies on my behalf			
		Agree	Undecided	Disagree	Total
Agency Location	Taunton	77	26	2	105
	Brockton	17	2	0	19
	Middleboro	12	5	0	17
	Plymouth	54	32	7	93
	Duxbury	7	3	0	10
Total		167	68	9	244

"I believe my service provider has communicated with other agencies on my behalf"

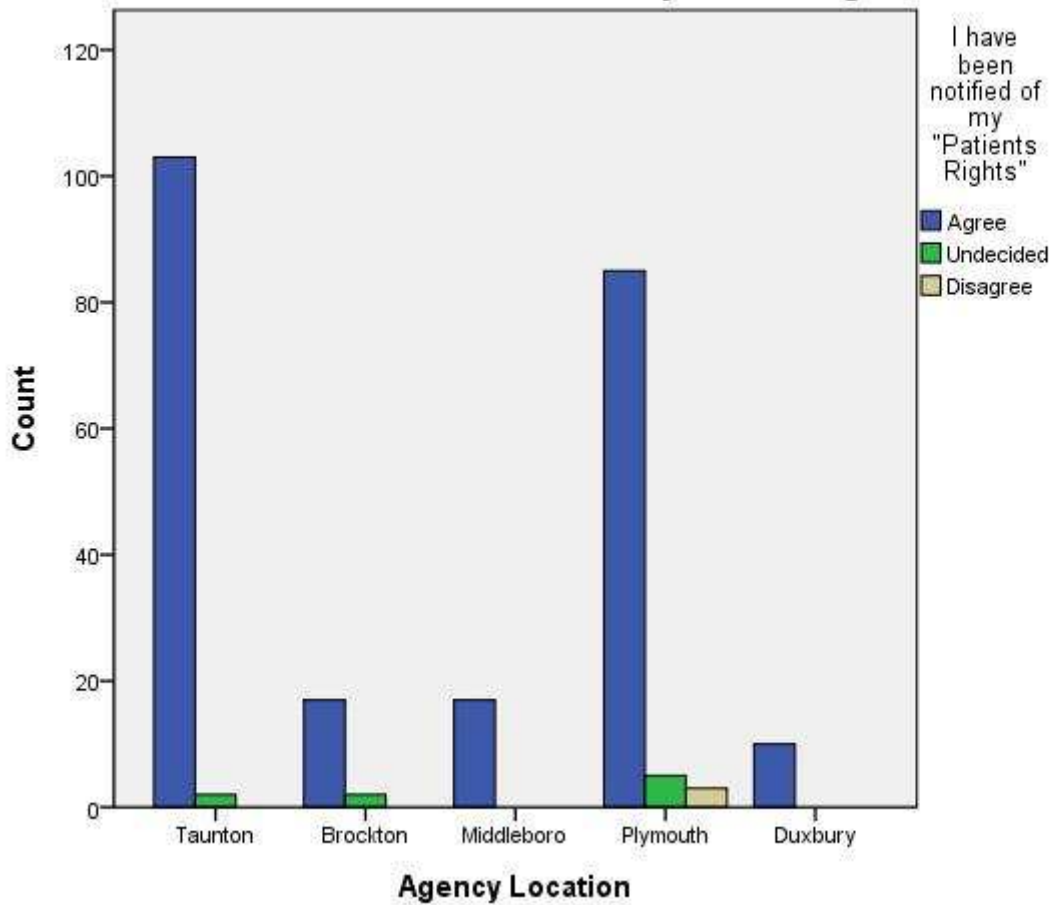


Agency Location and "I have been notified of my 'Patients Rights'"

Count

		I have been notified of my "Patients Rights"			
		Agree	Undecided	Disagree	Total
Agency Location	Taunton	103	2	0	105
	Brockton	17	2	0	19
	Middleboro	17	0	0	17
	Plymouth	85	5	3	93
	Duxbury	10	0	0	10
Total		232	9	3	244

"I have been notified of my 'Patient Rights'"

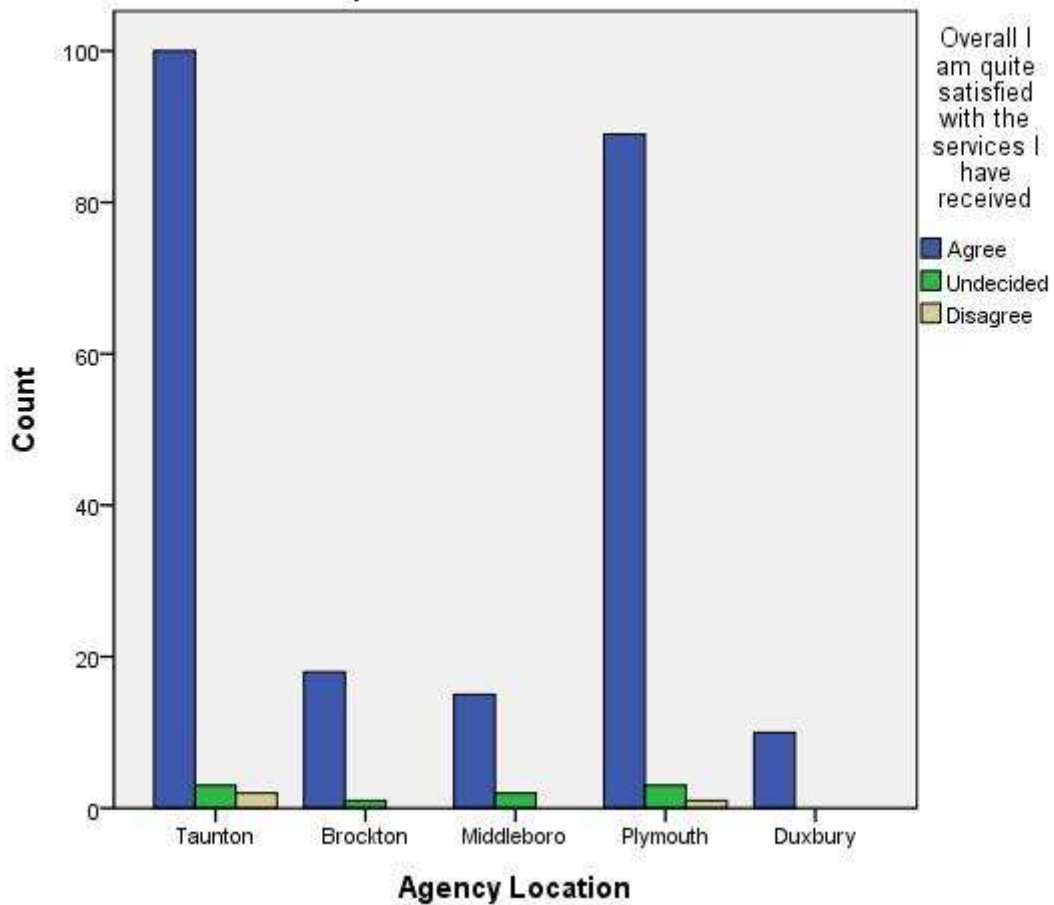


Agency Location and "Overall I am quite satisfied with the services I have received"

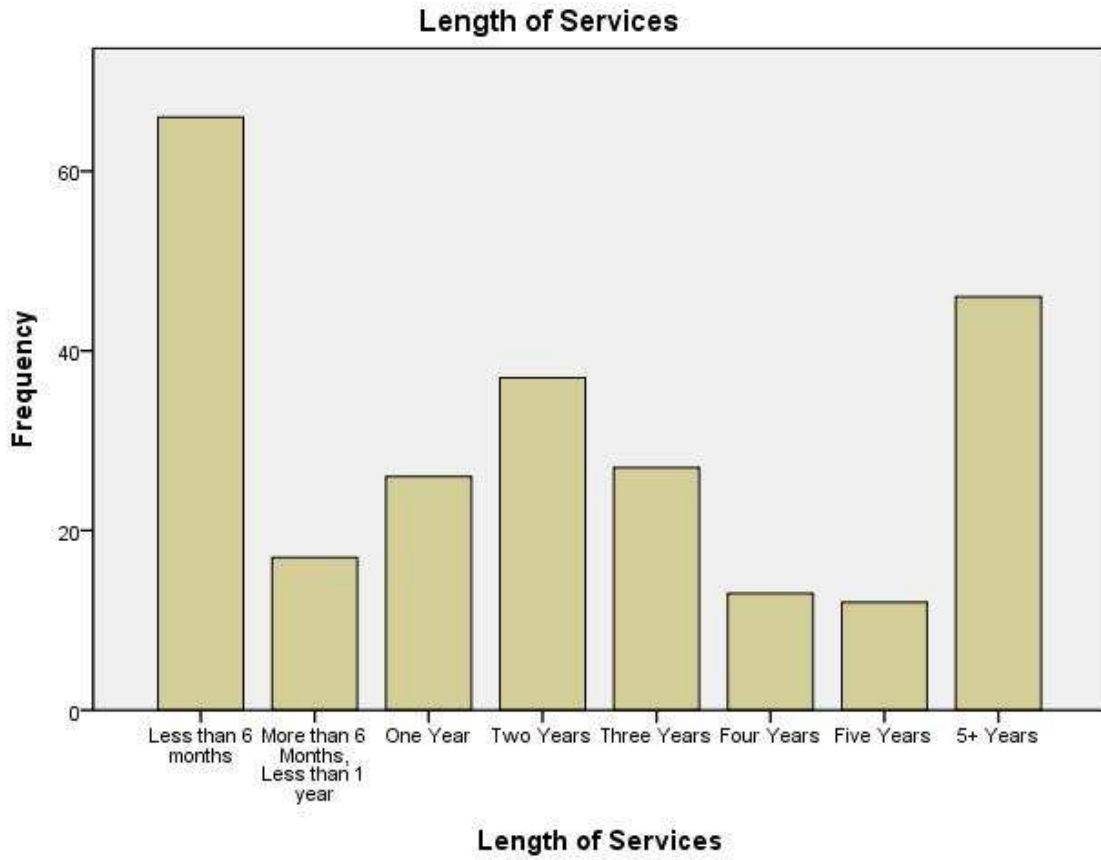
Count

		Overall I am quite satisfied with the services I have received			Total
		Agree	Undecided	Disagree	
Agency Location	Taunton	100	3	2	105
	Brockton	18	1	0	19
	Middleboro	15	2	0	17
	Plymouth	89	3	1	93
	Duxbury	10	0	0	10
Total		232	9	3	244

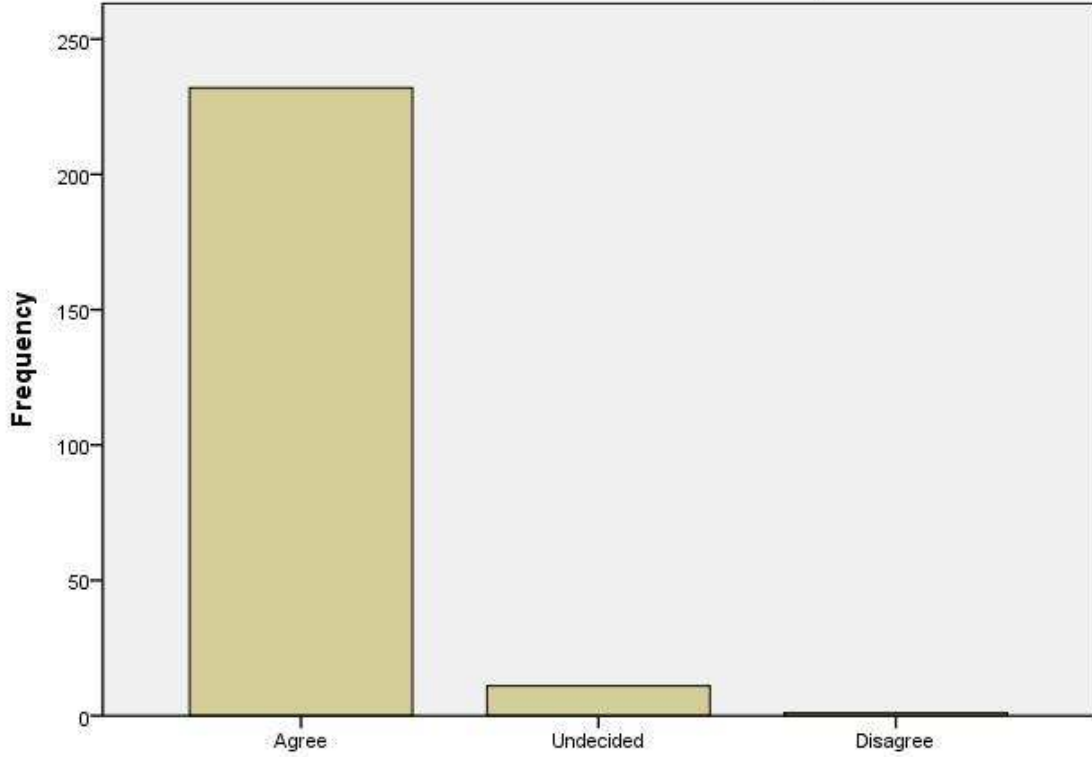
"Overall I am quite satisfied with the services I have received"



AGENCY-WIDE DATA

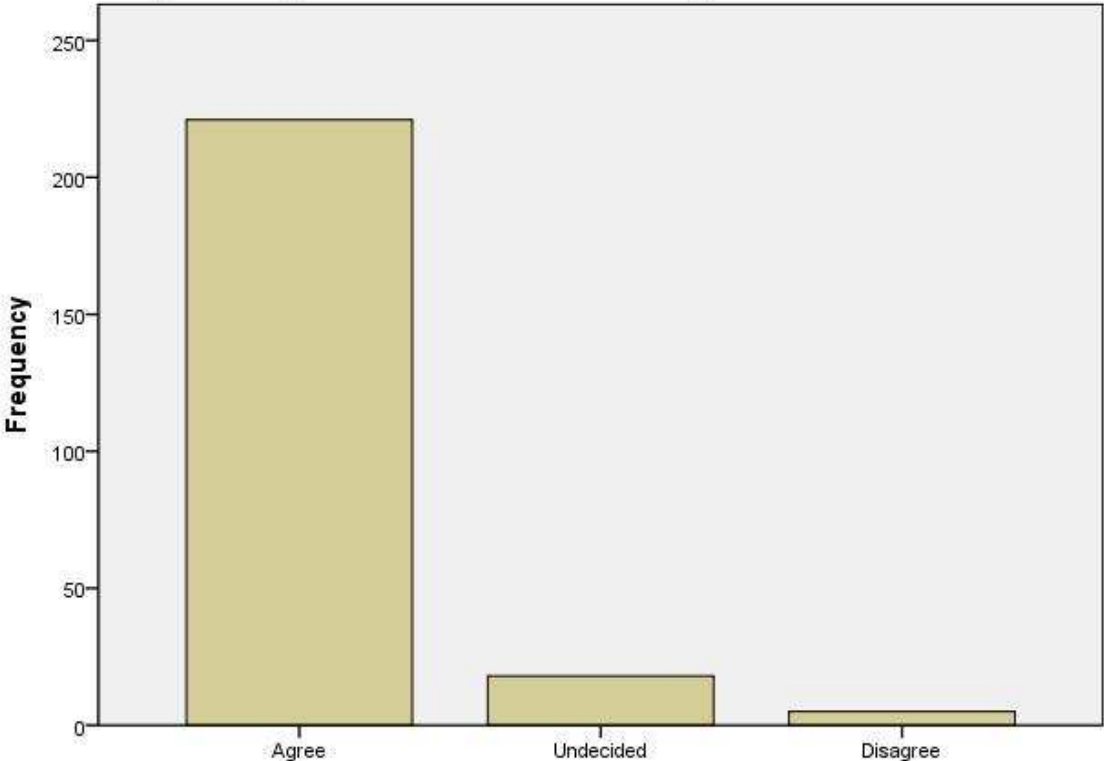


I have found the services I receive to be helpful



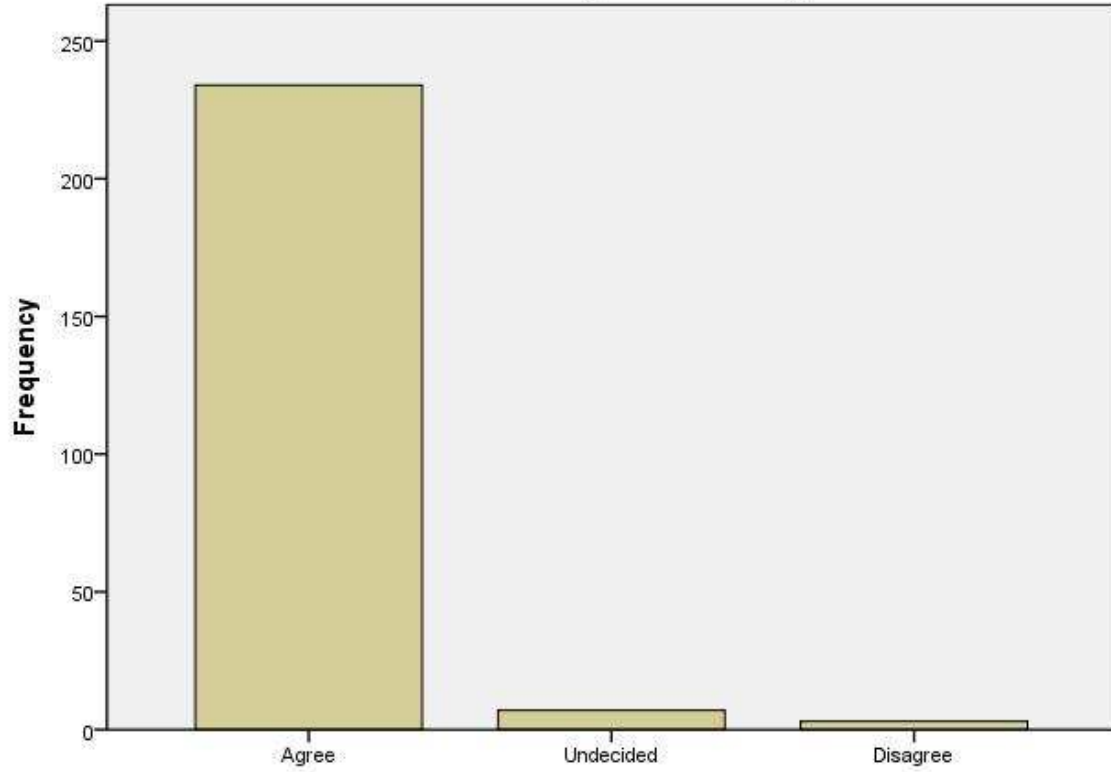
I have found the services I receive to be helpful

My service provider and I have identified goals for treatment



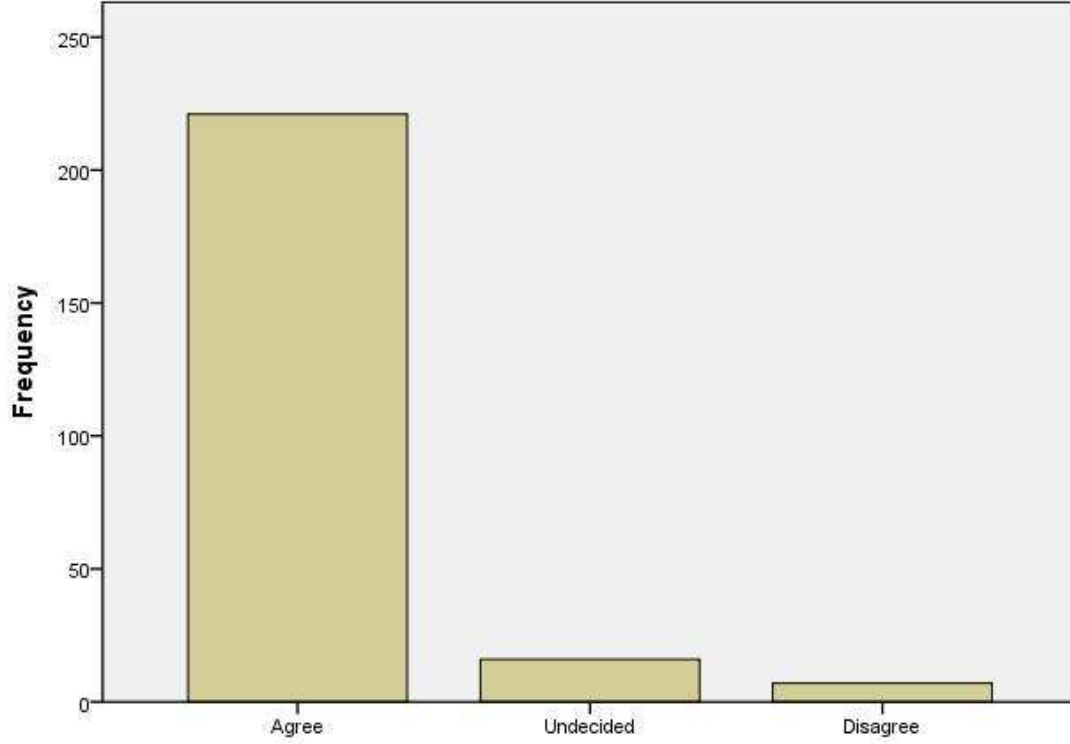
My service provider and I have identified goals for treatment

I receive services consistently and in a timely manner



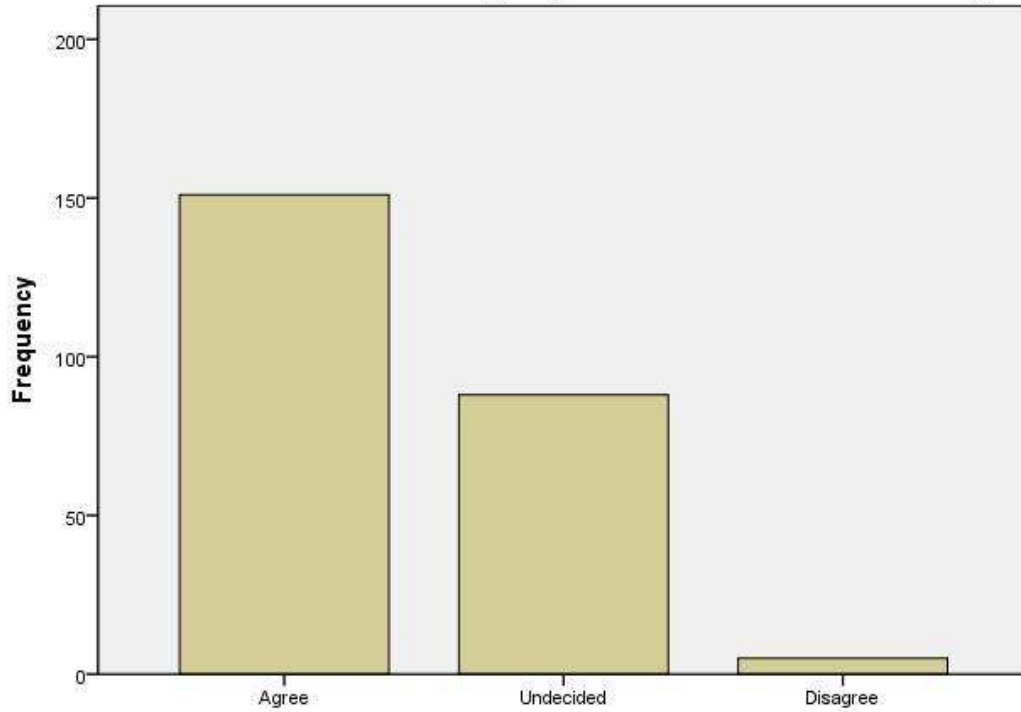
I receive services consistently and in a timely manner

I have been able to reach my service provider when necessary



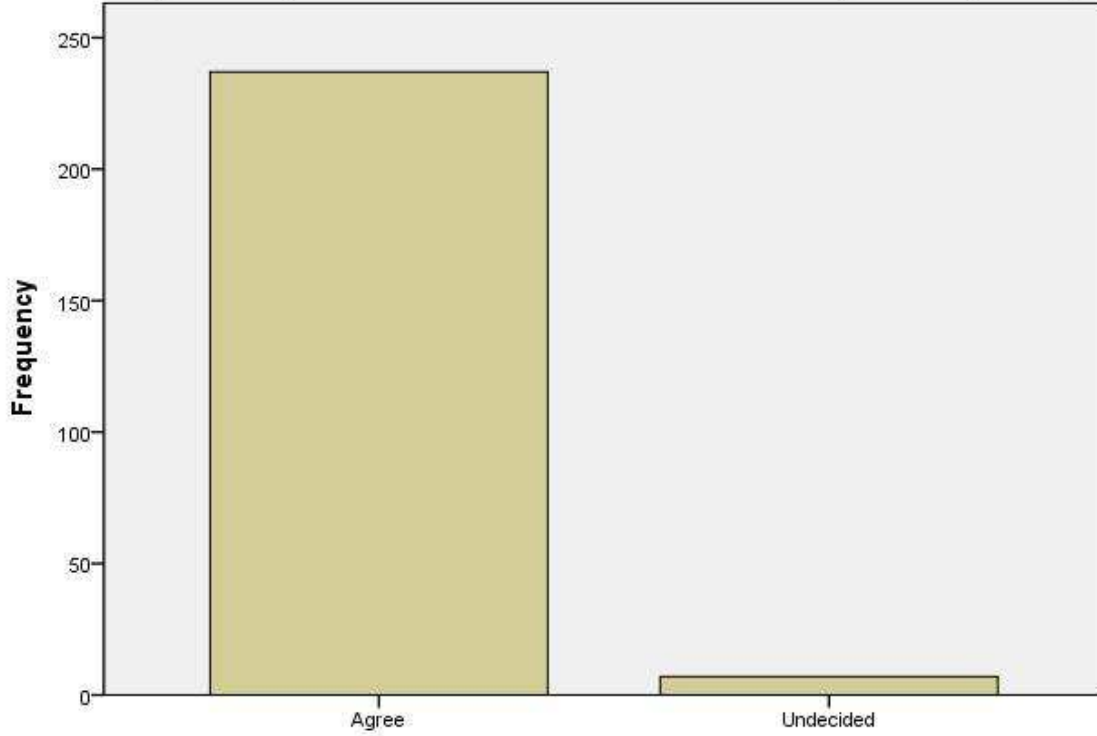
I have been able to reach my service provider when necessary

I have been able to access the emergency on call clinician when necessary



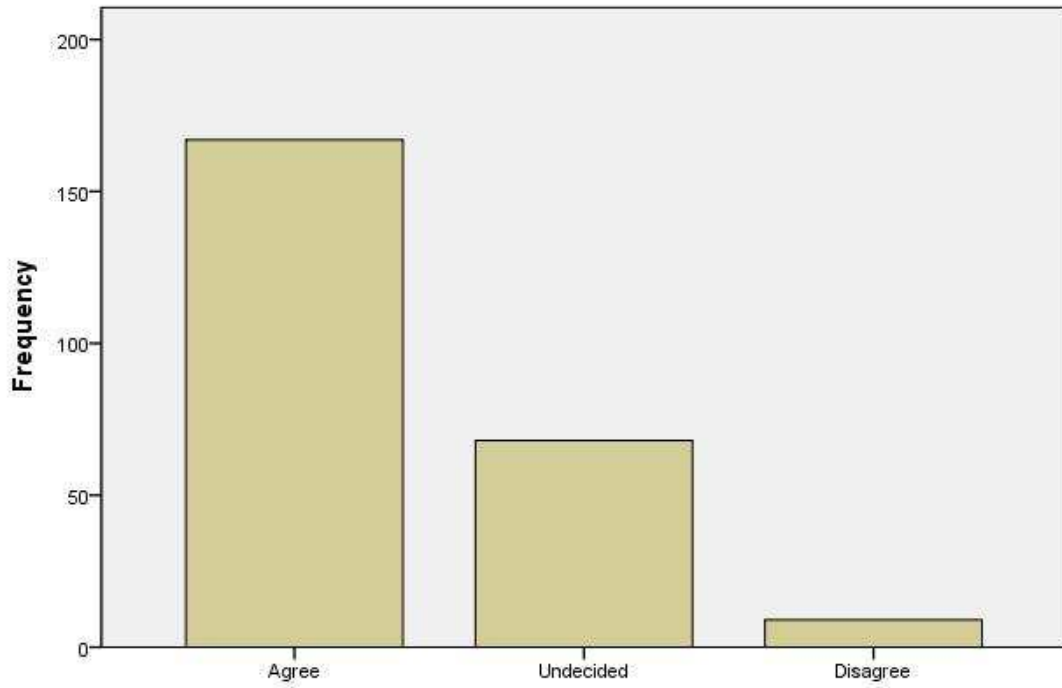
I have been able to access the emergency on call clinician when necessary

I believe my service provider communicates with me honestly and respectfully



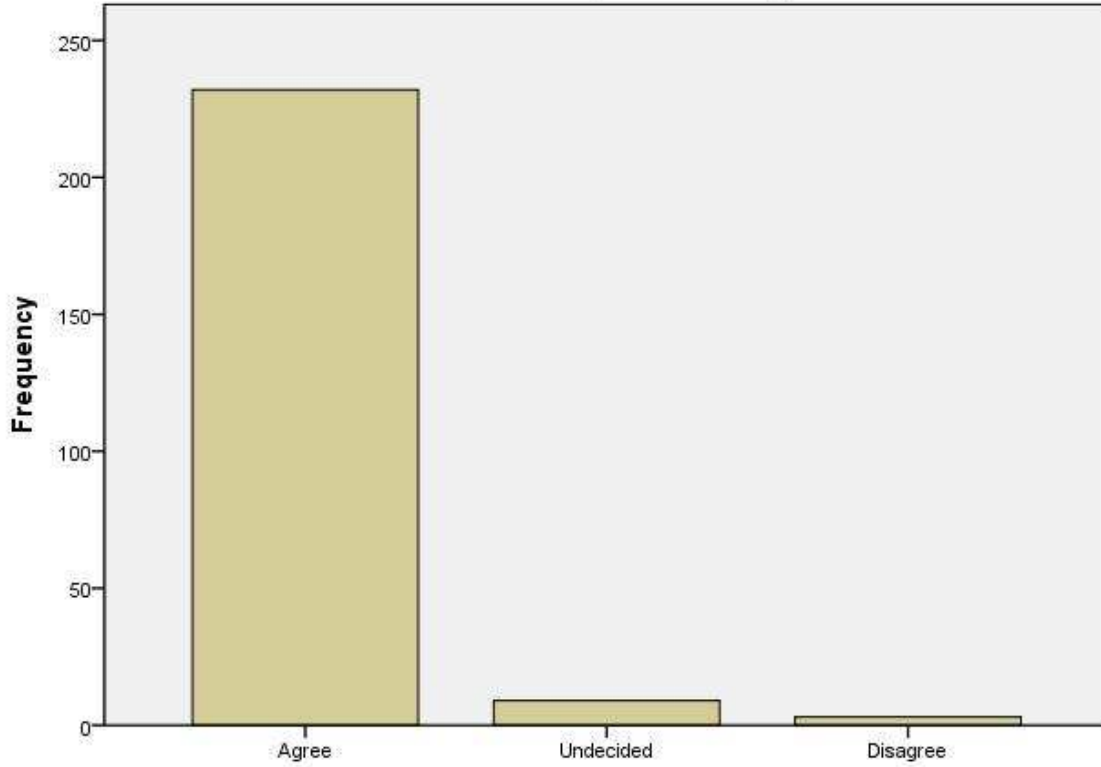
I believe my service provider communicates with me honestly and respectfully

I believe my service provider has communicated with other agencies on my behalf



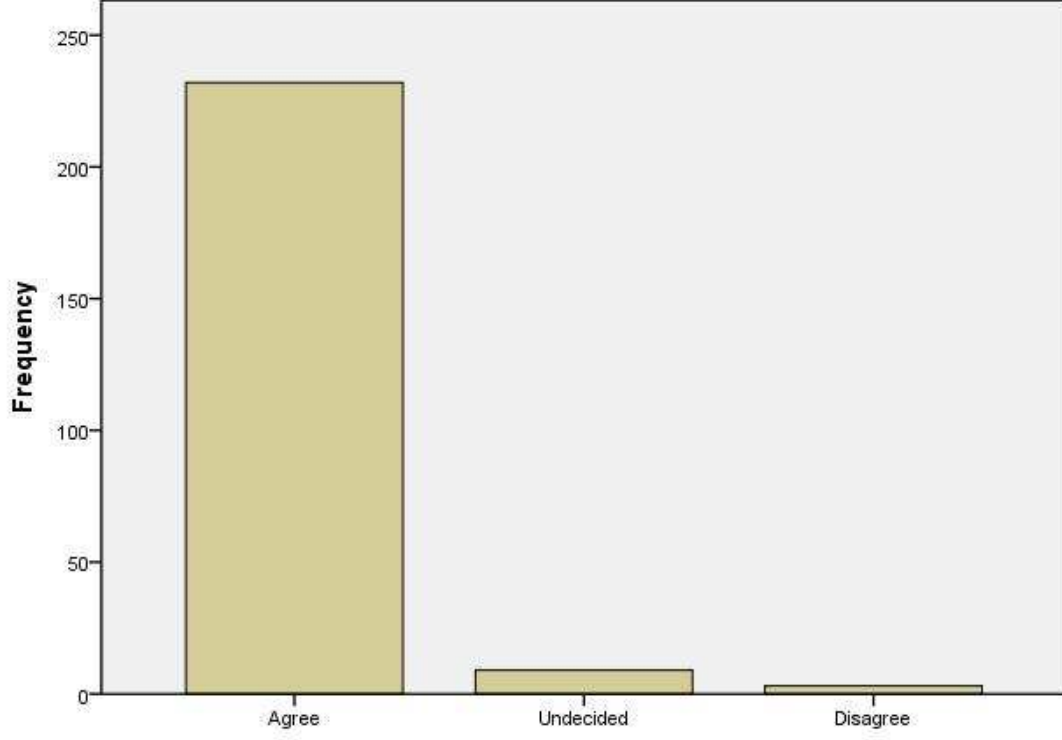
I believe my service provider has communicated with other agencies on my behalf

I have been notified of my "Patients Rights"



I have been notified of my "Patients Rights"

Overall I am quite satisfied with the services I have received



Overall I am quite satisfied with the services I have received