

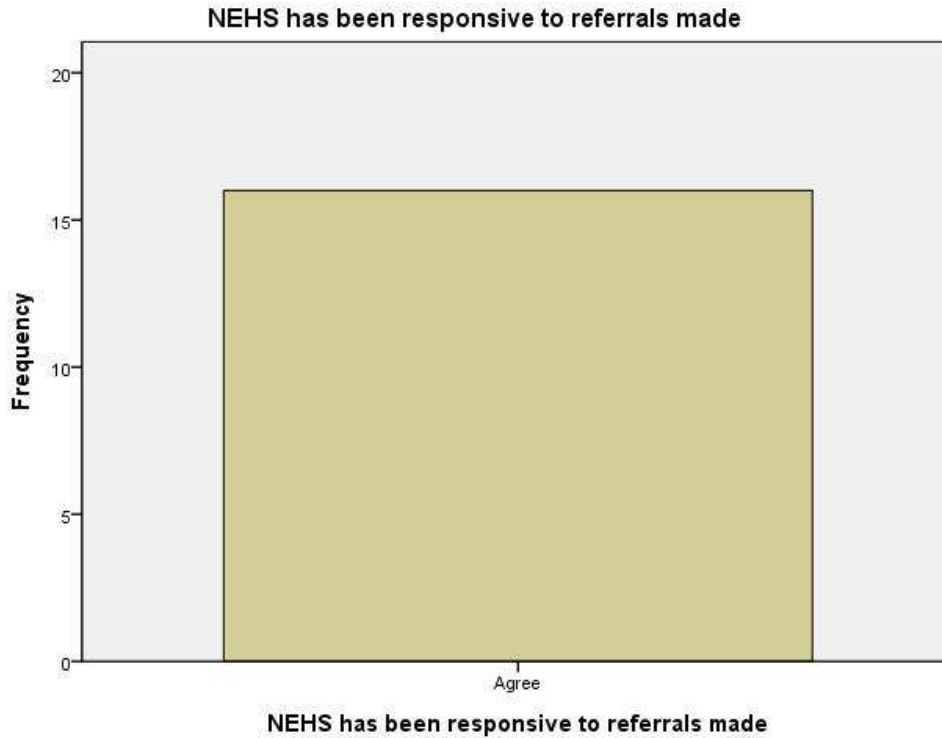
AGENCY-WIDE COLLATERAL SATISFACTION DATA

Number of Valid Responses

Responses	Valid	NEHS has been responsive to referrals made	Services have been provided in a consistent and timely manner	NEHS service providers have communicated clearly and appropriately with us	NEHS service providers have responded promptly to problems	NEHS service providers interact with clients and collaterals in a respectful and professional manner	I have confidence in the quality of services that are being delivered	Overall I am quite satisfied with the services that NEHS provides	I will use NEHS in the future
		16	16	16	16	16	16	16	16

NEHS has been responsive to referrals made

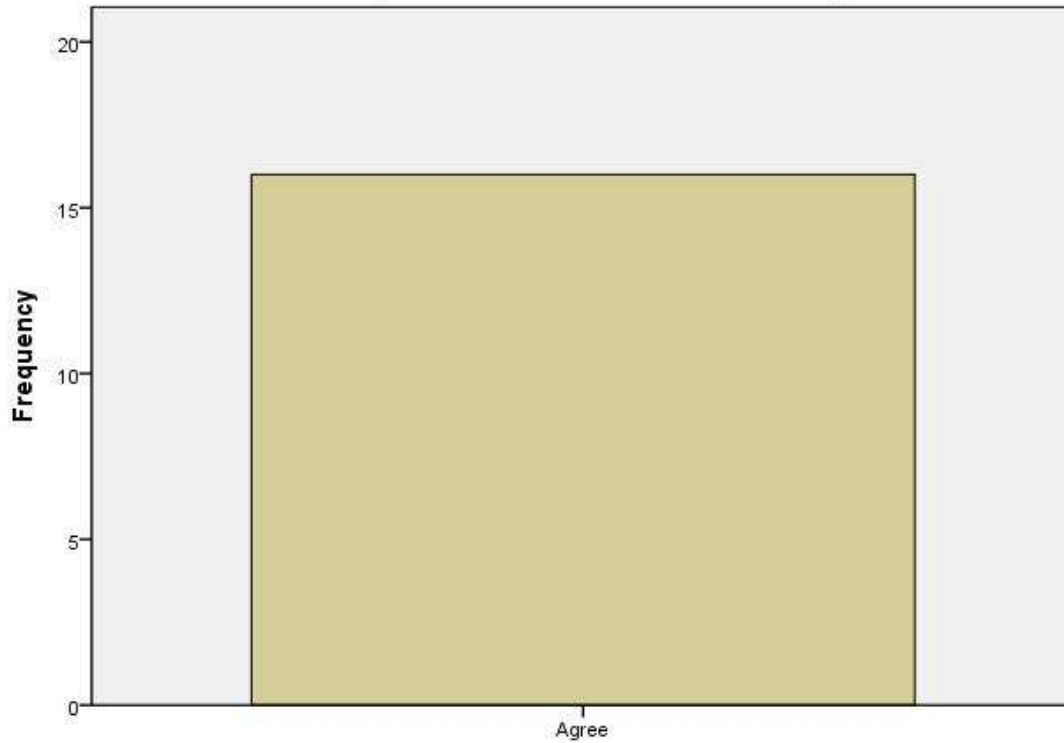
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	16	100.0	100.0	100.0



Services have been provided in a consistent and timely manner

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	16	100.0	100.0	100.0

Services have been provided in a consistent and timely manner

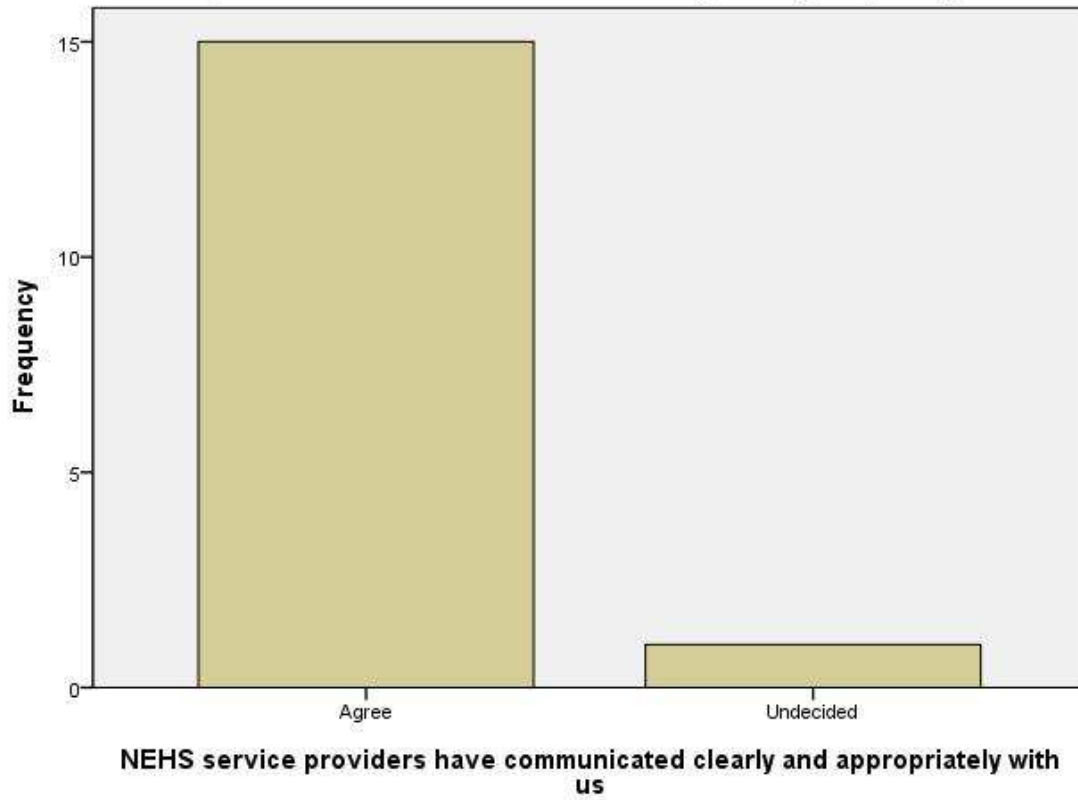


Services have been provided in a consistent and timely manner

NEHS service providers have communicated clearly and appropriately with us

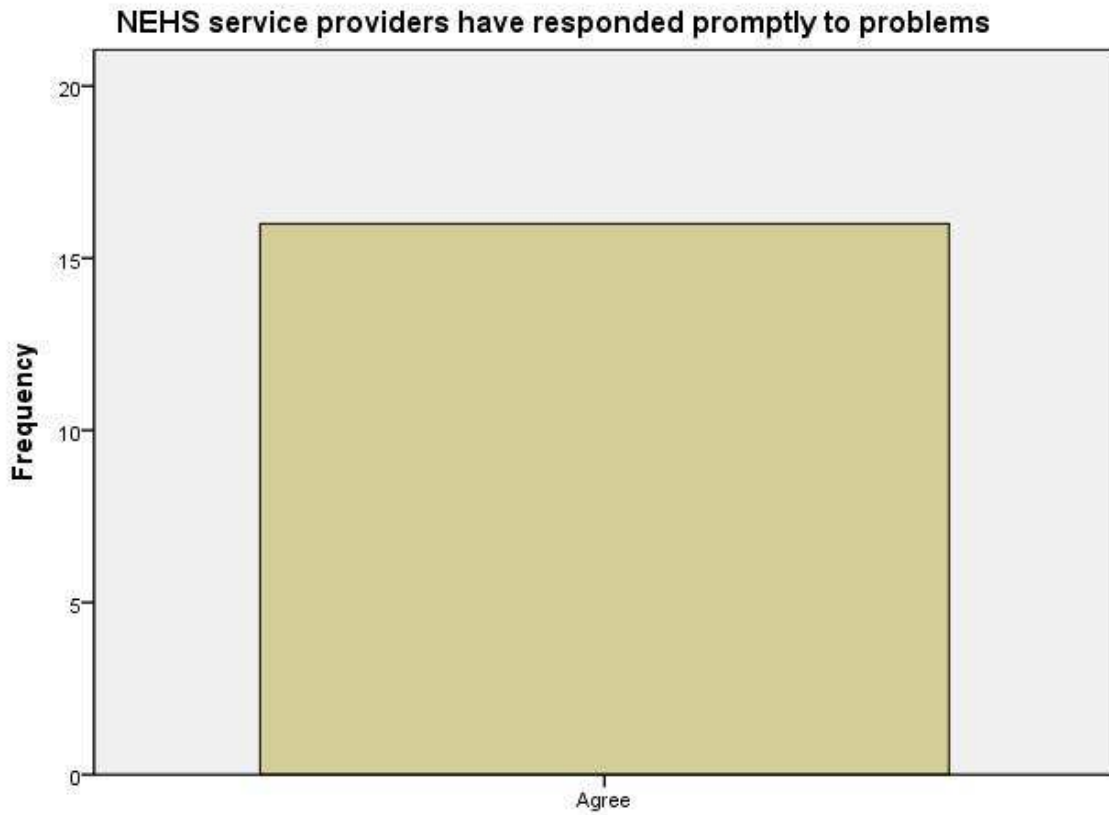
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	15	93.8	93.8	93.8
	Undecided	1	6.3	6.3	100.0
	Total	16	100.0	100.0	

NEHS service providers have communicated clearly and appropriately with us



NEHS service providers have responded promptly to problems

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	16	100.0	100.0	100.0

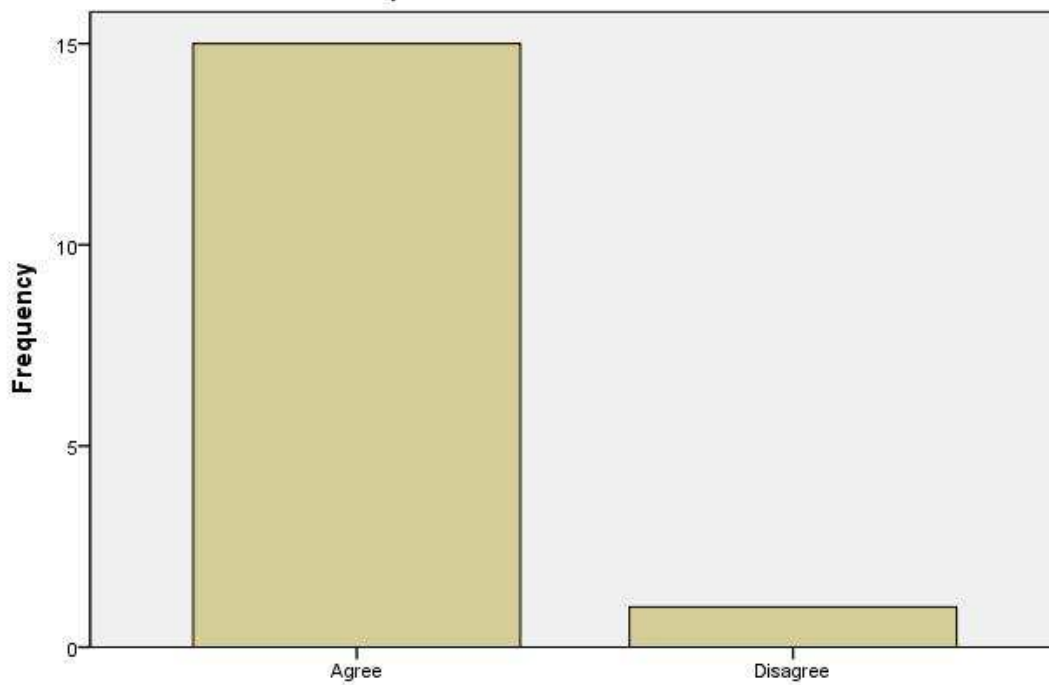


NEHS service providers have responded promptly to problems

NEHS service providers interact with clients and collaterals in a respectful and professional manner

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	15	93.8	93.8	93.8
	Disagree	1	6.3	6.3	100.0
	Total	16	100.0	100.0	

NEHS service providers interact with clients and collaterals in a respectful and professional manner

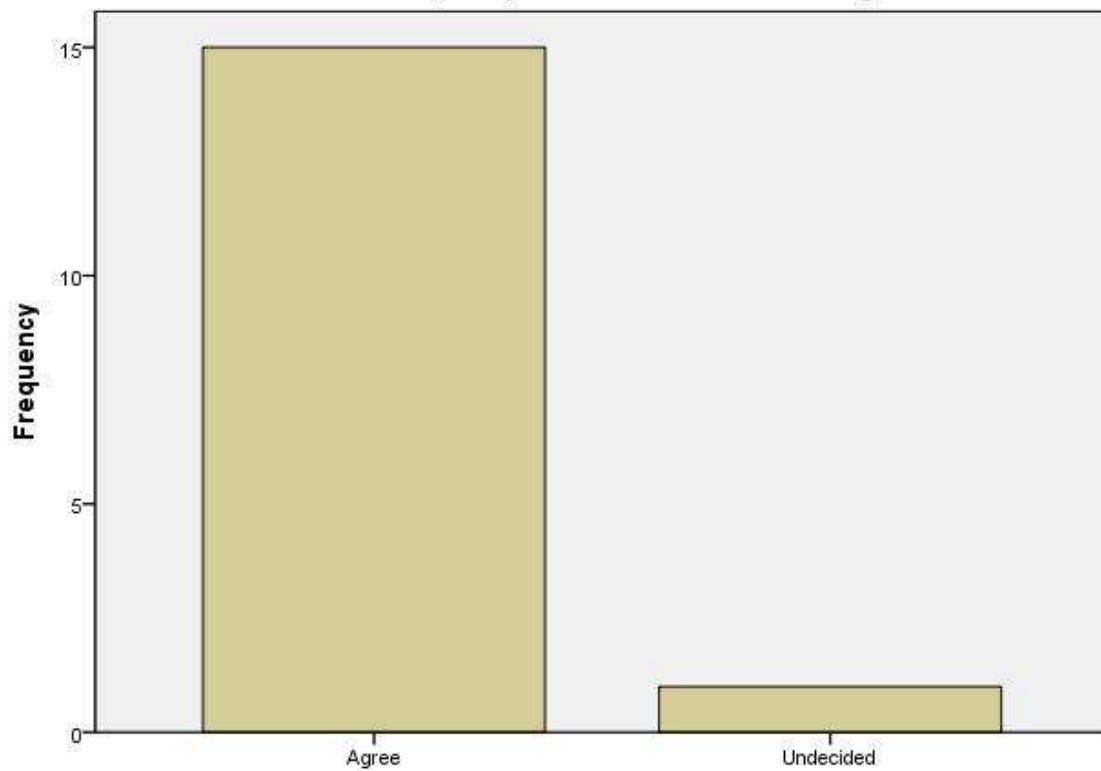


NEHS service providers interact with clients and collaterals in a respectful and professional manner

I have confidence in the quality of services that are being delivered

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	15	93.8	93.8	93.8
	Undecided	1	6.3	6.3	100.0
Total		16	100.0	100.0	

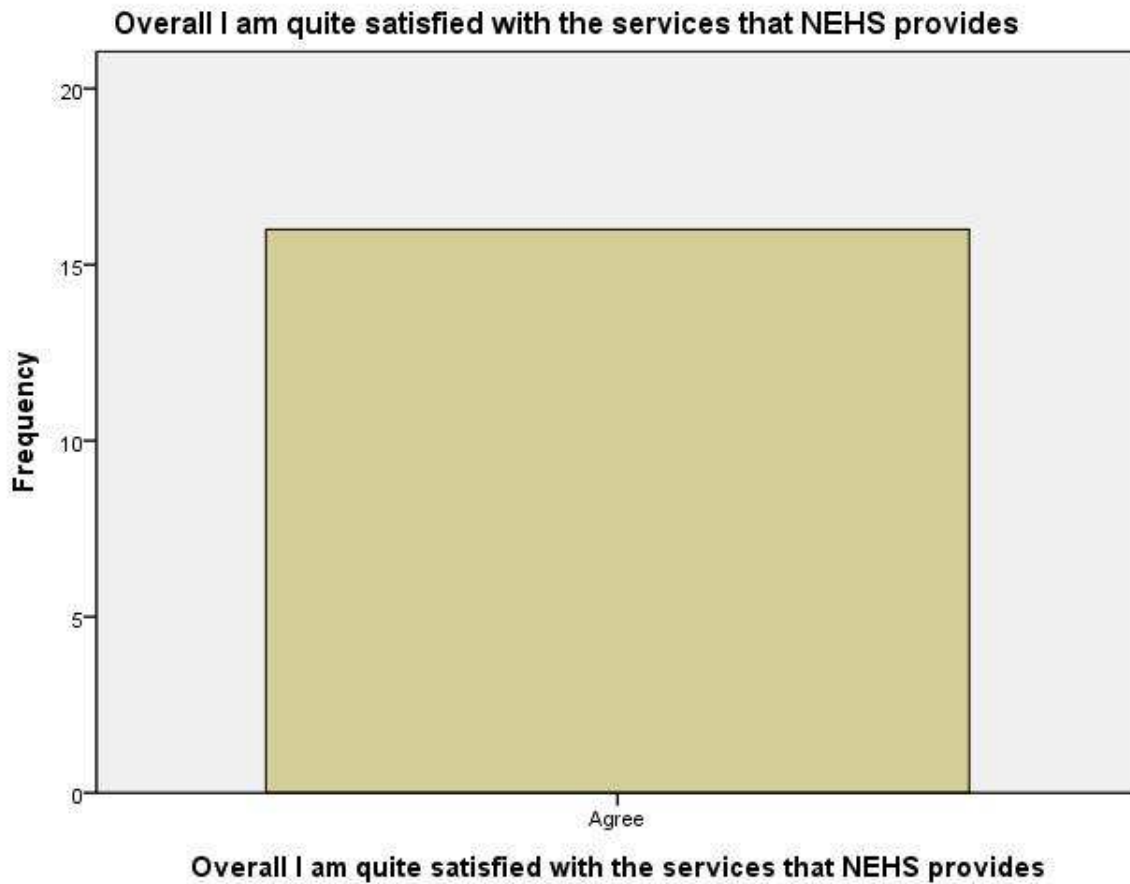
I have confidence in the quality of services that are being delivered



I have confidence in the quality of services that are being delivered

Overall I am quite satisfied with the services that NEHS provides

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	16	100.0	100.0	100.0



I will use NEHS in the future

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	14	87.5	87.5	87.5
	Undecided	1	6.3	6.3	93.8
	N/A	1	6.3	6.3	100.0
	Total	16	100.0	100.0	

I will use NEHS in the future

